



Having a broken iPhone or iPad is a problem. A big problem. We know that. You know that. So we try our best to get the repair done as fast as possible. That way, you can get back to using it as soon as possible.

In order to help us, can I ask you to complete this form, and put a copy inside the envelope or box that you are sending to us. It should mean that we don't need to contact you until the repair has been completed.

Name: _____

Address: _____

Post Code: _____

Contact Telephone Number : _____

Email Address: _____

Product Type: (iPod / iPhone / iPad): _____

Description of problem: _____

Please send your iPad or iPhone to
SimplyFixIt
78 Bruntsfield Place
Edinburgh
EH10 4HG

We will email you as soon as we receive it.

Please read the following and sign the form at the bottom. Thanks again for your support.

As part of the repair, we may have to update the software on your product. This may mean that "Unlocked" or "Jail-broken" products may be restored back to Apple defaults. If you don't know what this means, then don't worry. You won't be affected.

There is a minimum fee of £30 which covers our time spent working on the product, the packaging and the return postage. This fee is due on all products, even if you decide not to proceed with a repair.

Your data is very important to us. We will never do anything that puts the data at risk, but we cannot take responsibility for any loss which may occur while your product is being repaired. We highly recommend that you check that you have a copy of all the songs and photos etc. on a computer in case the worse should happen. If you would like us to make a backup of the iPhone, iPod or iPad before we start work please tick this box []. A £10 fee will be charged to the final bill.

Signed:

Date: