

Simplyfixit™

Having a broken computer is a problem. We know that. You know that. So we try our best to get the repair done as fast as possible. That way, you can get back to work as soon as possible.

In order to help us, can I ask you to complete this form, and put a copy inside the box that you are sending to us. It should mean that we don't need to contact you, until after the repair has been completed.

Name: _____

Address: _____

Post Code: _____

Telephone: _____

Email Address: _____

Product type: (e.g. MacBook Air / Pro): _____

Description of problem: _____

Please send your MacBook to

SimplyFixIt
78 Bruntsfield Place
Edinburgh
EH10 4HG.

We will email you as soon as we receive it

Please read the following and sign the form at the bottom. Thanks again for your support.

There is a minimum fee of £30 which covers our time spent working on the product, the packaging and the return delivery.

This fee is due on all products, even if you decide not to proceed with a repair.

Your data is very important to us. We will never do anything that puts the data at risk, but we cannot take responsibility for any loss which may occur while your product is being repaired. We highly recommend that you check that you have a copy of all the data on a backup in case the worst should happen.

Signed:

Date: