



During the COVID-19 lock-down, we are not permitted to allow you on the premises. If you want to have your device repaired, we can still do that. Please complete this form in full, so that we have all the information that we need.

Name: _____

Address: _____

Post Code: _____

Contact Telephone Number: _____

Email Address: _____

Product Type: (iPhone / iPad / Mac / Laptop etc.)

Passcode / Password: *

Description of problem: _____

Please take your device to your nearest SimplyFixit store. The address is at findmysfi.com or call us on 0800 193 4948

***Why we need your passcode / password.**

Once we have completed the repair, we need to test that it works. In order to do this, we need your password. We can't complete the repair otherwise.

If you prefer not to write it on here, please email it to customer@simplyfixit.co.uk Be sure to include your name & Post Code in the email so we can match it up.

If there is any more information that you think we should have, please add it here. Thanks again for your support.

Signed:

Date: